

Frequently Asked Questions

What are Patient Assistant Programs?

Pharmaceutical companies in the United States sponsor Patient Assistant Programs to help patients who qualify receive medications free of charge. Pharmaceutical companies began offering these programs over 50 years ago for those who do not have prescription drug insurance coverage and have a hardship with affording their prescription drugs. The Pharmaceutical companies offer these programs to patients to all ages. Each Pharmaceutical company has their own qualifications, guidelines and application process. Many patients qualify for these programs but do not know they exist.

Why do Pharmaceutical companies sponsor Patient Assistant Programs?

Pharmaceutical Companies sponsor Patient Assistance Programs because of their ongoing commitment to public health and shape a healthier America. Pharmaceutical Companies are committed to provide medications to patients in need so they do not have to go without them. A medication must be taken to provide relieve and benefit to a patient.

46 million Americans do not have medical health insurance and even more do not have prescription drug coverage. Pharmaceutical Companies understand that some people cannot afford medication.

PRESCRIPTION MEDICINES CAN PLAY A VITAL ROLE IN REDUCING OVERALL HEALTH CARE COSTS

Prescription drugs are the best value in health care - saving lives, reducing pain and suffering, keeping people out of hospitals, nursing homes and reducing other forms of health care spending. When used appropriately, prescription drugs yield great gains in health and can reduce overall health care costs. A Medco Health Solutions study found that increasing adherence to prescribed drug therapy for diabetes, cholesterol, and high blood

pressure resulted in savings from \$4.00 to \$7.10 in total health costs for every additional dollar spent on prescription drugs.

“Impact of Medication Adherence on Hospitalization Risk and Healthcare Cost” Medicare Care, April, 2005

A March 2006 NBER working paper found that the use of medicines to treat hypertension reduced the number of hospitalizations for stroke by 39 percent and for heart attacks by 25 percent in one year, and if those with hypertension were treated according to guidelines, an additional 89,000 deaths, and 420,000 hospitalizations could be avoided. “The Impact of Antihypertensive Drugs on the Number and Risk of Death, Stroke, and Myocardial Infarctions in the United States” NBER Working Paper No. 12096, March 2006)

As the cost of medical health insurance increase, the Pharmaceutical companies recognize that it can be a financial hardship on persons of all ages to afford the medication needed to enjoy quality of life everyone deserves. Last year, one patient assistance programs alone helped 2.1 million Americans get 14.9 million prescriptions.

Why have I never heard of these programs?

The Patient Assistance Programs have been available for over 50 years. MedPro Representatives in all 50 states is increasing awareness of these programs thru community awareness. Representative aid residents of their community by implementing our service thru Churches, Charitable Organizations, and Community Resources. By using Public Service Announcements in Newspaper, Radio and Television other Medias.

Are all medications available for FREE from the Pharmaceutical Manufactures?

Normally the Patient Assistant Programs provide name brand drugs because they are more expensive. Many generic drugs are also available through the programs as well. Prescription drugs used to treat many health conditions such as diabetes, arthritis, allergy, high blood pressure, pain management, cancer are available to those who qualify for free.

Who are eligible for the Patient Assistance

Programs sponsored by the Pharmaceutical Manufacturers?

The basic requirements for the programs are that you do not have prescription drug coverage. Financial hardships are caused because of the high cost of prescription drugs. Individuals that do not qualify for a government program that provides prescription drug coverage.

The programs are available **regardless of age and employment status.**

The eligibility criteria for patient assistance programs vary from program to program and may even vary by medicines within a program, depending upon several factors related to your income, prescription medicines, resident state, age, and current prescription drug coverage. Sometimes exceptions need to be made based on the patient's individual circumstances, financial and medical hardship.

Examples of special circumstances are you maxed out prescription drug coverage, patients that need treatment for Cancer, AIDS, transplants or MS.

Who should apply for the Patient Assistance programs?

Regardless of age or employment status the Patient Assistance Programs provide relief from high prescription drug cost to those who qualify. Whether you are taking one medication or many the programs can provide assistance. Many times family members are paying for loved ones prescription drugs because they can not afford the cost of them.

Students, single individuals, families, seniors (Medicare eligible individual may qualify for some of the programs depending on the guidelines of the Pharmaceutical Company), unemployed and working people.

Who is MedPro?

MedPro has committed itself to help uninsured individuals in need to get FREE or Nearly free prescription medications through

existing Patient Assistance Programs. MedPro is a patient advocate company who assists people who DO NOT have prescription insurance and cannot pay the high cost for their medications. MedPro's mission is to increase awareness of patient assistance programs. MedPro works as a liaison between patient, doctors and America's Pharmaceutical Companies. MedPro helps individuals that qualify who lack prescription drug coverage and that are not able to complete the time consuming, burdensome process of enrollment themselves.

Is there a cost for MedPro services?

There is a small one time enrollment fee and a small administrative fee per medications per month for Name Brand Drugs. MedPro will complete all the application, renewal and appeals process.

MedPro is not subsidized by any local, state or government programs. MedPro informs individuals that these programs are available for anyone who qualifies to access prescription drugs for free. MedPro provides a service to those in need that can not complete the forms and paperwork to obtain medications they need.

What if I take Generic Prescription?

MedPro will charge an annual administrative fee for each generic medication you choose to apply for assistance. MedPro will provide you with the completed application from the information you provide. MedPro will also give you detail instructions for both you and your physicians on how to access the program with the complete application.

What is the Enrollment Process with MedPro?

Your first conversation will be a brief orientation conducted by a MedPro Representative. The MedPro Representative will review your specific situation and special needs to be considered when working with us.

The MedPro representative will need a complete prescription drug list for each member of the household needing assistance applying for the Patient Assistance Programs.

MedPro will check with the appropriate manufacturers for availability of your prescription drugs on the assistance

programs.

Prepare all required application documents for each Pharmaceutical Company.

Forward the documents to your doctor for verification of prescription and signature.

MedPro then forwards the application to the appropriate Patient Assistance Program sponsored by the Pharmaceutical Company. Your medications will arrive at your doctor's office for you to pick up. Please keep in mind that not all your medications will arrive at the same time since each medications applied for, may come from different Pharmaceutical Companies. A few weeks after receiving a completed application with your signature you will receive medications.

We make every effort to pre-qualify you for Patient Assistance Programs before we take your initial application.

Our pre-qualification is based on the most recent data available. If you are not eligible for a medication from the Pharmaceutical Company you will not be charged the administrative fee for that medication.

Our goal is to save you money on the drugs you are currently, and in the future prescribed. If we cannot provide a service of helping you at this time with even one drug, your money will be returned upon receiving a denial from the Pharmaceutical Company.

Once an individual decides to use MedPro services what information will be need?

They should be prepared to provide information such as:

- Age
- State of residence and ZIP code
- Estimated gross annual household income
- Number of people living in household
- Brand name of prescription medicines they are currently taking or have been prescribed
- Type of health insurance and/or prescription coverage (if applicable)
- Prescribing Doctor's name, phone and address.
- Proof of income (prior year income tax return).

Your responses to these questions are completely confidential.

What should I do after applying?

Continue with your medication as normal until the first shipment arrives from the pharmaceutical company. (Pharmaceutical companies have to approve an application to their Patient Assistance Program). MedPro cannot guarantee the time of shipment of your order.

What role do doctors and other health care providers play in the prescription assistance program?

Healthcare providers play a crucial role in Patient Assistance Programs because they require some physician involvement. Doctors will be responsible for signing patient application forms and adding prescription information.

Is there a limit to the number of medications I can have under the program?

There is no limited amount. Even if you have one expensive medication the Patient Assistance Programs can provide relief from the high drug cost.

How do I pay the monthly fee?

A direct monthly bank authorized bank draft, Visa or MasterCard. The fee is taken directly from a bank account or charged to a credit card on a monthly basis.